

## ***1998/99 LIBRARY SERVICES AND TECHNOLOGY ACT GRANT AWARDS***

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California libraries participated in 240 projects completed by local jurisdictions or cooperative library systems under the provisions of the Library Services and Technology Act (LSTA) in federal fiscal year 1998/99. Over 330 libraries of all types applied for grant funding (some for multiple projects) indicating a heightened interest in the program.

### ***LIBRARY SERVICES***

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#### **Berkeley Public Library**

**\$7,470**

##### **LEARNING DISABILITY WORKSTATION**

A pilot project was organized in the library's West Branch to extend a previously developed adaptive Internet access workstation. This project acquired a PC workstation employing simultaneous online visual display of text and voice synthesizing technology for use by children and adults with learning disabilities, to improve reading skills accompanied by supportive tutoring in literacy.

*Contact: Andrea Moss, Berkeley Public Library, 2090 Kittredge St., Berkeley, CA 94704, tel. (510) 649-3926.*

#### **Beverly Hills Public Library**

**\$26,590**

##### **LITERACY TECHNOLOGY COALITION (LOS ANGELES)**

The library led the establishment of shared Internet and Web-based telecommunications for e-mail, curriculum, and information dissemination services for 30 cooperating providers including public and academic libraries, county educational offices, and literacy programs and agencies in the Los Angeles basin. The ultimate goal was to connect electronically 350 literacy organizations in greater LA in order to improve services to all learners, tutors, and others.

*Contact: Michael Steinfeld, Director, Beverly Hills Public Library, 444 No. Rexford Dr., Beverly Hills, CA 90210-4877.*

#### **California. Dept. of Conservation. Mines & Geology Library, Sacramento**

**\$20,994**

##### **CALIFORNIA MINERALS/MINES CD-ROM**

Building on a CD-ROM produced with LSTA funding last year, containing 300 California gold mine photos from the library's unique collection, this sequel disk incorporated 1,000 photos, maps, and text depicting mines of the state that produced non-fuel products and minerals other than gold, both historic and current. The database incorporates considerable technical content. The disk was distributed to public libraries and government depository libraries statewide, providing a timely contribution to California's Sesquicentennial celebration.

*Contact: Rosemary Guerin-Place, Mines & Geology Library, Dept. of Conservation, 801 K St., MS 14-34, Sacramento, CA 95814-3531, tel. (916) 327-1851.*

“PATHS TO CALIFORNIA’S 21<sup>ST</sup> CENTURY”: ELEVENTH ANNUAL  
“ENVISIONING CALIFORNIA” CONFERENCE

The State University’s Center for California Studies organized a wide-ranging conference on civic responsibilities of individuals, corporations, and non-profit organizations in the new millennium. The conference was attended by 230 participants from business, government, academia, and community organizations. In cooperation with the University Library and other participating librarians, a panel of librarians presented perspectives on “The People’s University: Civic Education at the Library” and discussed libraries as tools for teaching civic responsibilities to citizens, which familiarized the audience with the active role libraries and information agencies play in addressing vital public concerns.

*Contact: Kolleen Ostgaard, Special Projects Coordinator, Center for California Studies, California State University, Sacramento, 6000 J St., Sacramento, CA 95819-6081, tel. (916) 278-6906.*

**Contra Costa County Library****\$93,170**

TECHNOLOGY FOR TEENS IN TRANSITION

The library formed a coalition to provide pre-release, computer-based classes on library resources and Internet use for 609 youthful offenders, a “forgotten clientele,” while in custody. The curriculum emphasized career guidance, job search, educational resources, health information, homework help, community activities, and Internet sites relevant to teens to raise the likelihood of improved lifestyles.

*Contact: Lori Brown, Contra Costa County Library, 1750 Oak Park Blvd., Pleasant Hill, CA 94523-4497, tel., (925) 927-3256.*

**County of Los Angeles Public Library****\$89,657**

ACCESSING LOS ANGELES COMMUNITY HISTORY

A special assessment of needs for the identification, accessibility, storage and digitization of uncataloged local history materials in five community branches having unique collections was the subject of this grant. The CoLAPL effort built on a recent project entitled “Faces of L.A.,” supported by private funding from the Getty Institute. Standards and criteria for assessing conditions and scanning the materials were developed and a survey tool was developed to accomplish assessment. Local history collections in the 87 county branch libraries were profiled.

*Contact: Phyllis Young, County of Los Angeles Public Library, 7400 E. Imperial Highway, Downey, CA 90241-7011, tel. (562) 940-8503.*

**49-99 Cooperative Library System, Stockton****\$30,400****DISASTER PREPAREDNESS AND PLANNING**

The System formed a special disaster planning and recovery consortium of its seven member public libraries and several affiliated libraries in the Central Association of Libraries network. Objectives included: analysis of needs and readiness of libraries and collection priorities, mounting of workshops to train participants in writing disaster plans, formation of mutual aid agreements, preparation of a resource directory of suppliers, naming of specialized task forces, writing of actual disaster plans and phone trees for each participant, and coordinating with other regions' efforts and statewide initiatives such as a preservation clearinghouse.

*Contact: Darla Gunning, System Director, 49-99 Cooperative Library System, 605 N. El Dorado St., Stockton, CA 95202-1999, tel. (209) 937-8630.*

**49-99 Cooperative Library System, Stockton****\$183,709****ELECTRONIC INTERCONNECTIVITY, YEAR 2**

This cooperative system in central California tested the electronic linkage of six member libraries using four disparate automated library systems, with the intent of making the collection of each member available to users at all libraries in a convenient, uniform self-service manner for region-wide resource-sharing in the Central Valley (CA) and to adjoining regions. During the grant year, seven libraries joined the network, a regional Web Gateway server was activated to enable searching by library staff among all participants, and Internet links for four rural libraries were completed. The library standard entitled Z39.50 is the keystone for the project, the services of which will become available to the public in 2000.

*Contact: Darla Gunning, System Director, 49-99 Cooperative Library System, 605 N. El Dorado St., Stockton, CA 95202-1999, tel. (209) 937-8630.*

**Folsom Public Library****\$5,100****CONNECTION TO THE MOUNTAIN VALLEY LIBRARY SYSTEM (MVLS)**

To enhance the ability of middle and high school students, residents and neighboring community members to find information beyond the Folsom library's own limited collection and internal automated network. Computer and telecommunications gear was installed to connect the library's online catalog with the networked superserver computer of the Mountain Valley Library System (Sacramento). With consulting help, the equipment enabled the library to furnish electronic access for the community to the Internet, online databases, and a regional union catalog. The project benefited citizens who lack home access to computers.

*Contact: Kathleen Connors, Director, Folsom Public Library, 300 Persifer St., Folsom, CA 95630, tel. (916) 355-7374.*

**WEB PROVIDERS MULTILINGUAL WEB PAGES**

A web-based, multilingual online service for three ethnic and immigrant communities (Armenian, Korean, Spanish), offered in cooperation with five partner libraries and agencies, is hosted by the library. Intended to improve information seeking and life coping skills (social services, job search, contact with government, and library use), the project targeted multicultural residents in their native tongues, particularly ESL parents and adult learners. Sixty resource pages such as a guide to the Internet were translated into the three languages and mounted on the library web site along with a 12-part library skills interactive tutorial.

*Contact: Kathy Sheppard, Glendale Public Library, 222 E. Harvard St., Glendale, CA 91205, tel. (818) 548-3752.*

**Huntington Library, San Marino****\$15,850****“LAND OF GOLDEN DREAMS”: GOLD RUSH WEB SITE**

Responding to the enthusiasm of California’s Sesquicentennial celebration of the 150th year of statehood, the library assembled a special exhibit from its renowned collections reflecting California’s Gold Rush era. With grant funds the project created a web site to display, from the exhibit, the first of four planned sections containing 50 electronic images in thumbnail format, captions and narrative text. These are linked to full-scale secondary versions of the same images. The site is accessible to scholars, students, teachers, and the general public.

*Contact: Peggy Spear, The Huntington Library, 1151 Oxford Rd., San Marino, CA 91108, tel. (626) 405-2297.*

**Los Angeles Public Library****\$149,827****ELECTRONIC NEIGHBORHOOD**

This project began digitization of 350,000 cards in the notable California File in the Central Library, an index of historical resources such as books, historical societies, newspapers, brochures, and ephemera. Electronic key word search of the text fields of the cards such as author, title, and subject was implemented and made accessible via the Internet. Future phases will computerize the content of local history documents linked to the index, so that users can view the actual materials online.

*Contact: Joan Bartel, Los Angeles Public Library, 630 W. Fifth St., Los Angeles, CA 90071, tel. (213) 228-7561.*

**Metropolitan Cooperative Library System, Pasadena****\$198,000****TECHNOLOGY CONNECTION PROJECT WITH  
SERRA COOPERATIVE LIBRARY SYSTEM**

Two major urban cooperative public library systems in Southern California jointly acquired a server computer and associated equipment to interconnect their respective member libraries' online catalogs in a region-wide computerized bibliographic file. This system enables electronic transmission of lending requests between libraries to provide desired materials to users. Seven libraries were implemented in 1998/99.

*Contact: Ray Sharma, Metropolitan Cooperative Library System, 3675 E. Huntington Dr., Ste 100, Pasadena, CA 91107, tel. (626) 683-8244.*

**Mendocino County Library****\$59,257****COMPUTER LITERACY FOR SENIORS**

The library organized special, hands-on training in computer terminal use, online library catalog search, and Internet access for 130 seniors in four county-wide senior centers (one for an Indian tribe) and in three library branches in Mendocino County.

*Contact: Peggy Rhoads, Acting Director, Mendocino County Library, 105 N. Main St., Ukiah, CA 95482, tel. (707) 459-5908.*

**National City Public Library****\$63,305****COMMUNITY COMPUTER CENTER, YEAR 2**

The library established a center in January 1998 to support instruction and activities in Internet access, word processing, desktop publishing, bilingual computer literacy, adult literacy, and other skills for the public in a "community in crisis" needing help to bridge the digital divide. Users range from low-income families, immigrants, and seniors, to Chamber of Commerce members. This phase expanded size and capacity in the facility to 47 workstations, a classroom, and a "child-friendly" area. A total of 19,810 uses of the center were tallied for the grant period. Continuation is being assured by the city, other grants, and recovery of supplies costs.

*Contact: Kathleen Taylor, National City Public Library, 200 E. 12<sup>th</sup> St., National City, CA 91950, tel. (619) 336-4375.*

**North State Cooperative Library System, Willows****\$82,696****REGIONAL YOUNG ADULT SERVICES**

Training was provided for 53 library staff members from four county library systems to enrich young adult services in their communities in northern California. Based on advisory input from local teens, special programs were organized, such as poetry readings, cooperative activities with middle/high schools, enhancement of existing young adult collections to increase circulation, creation of

booklists, and planning for improved programs. A Young Adult “Teenscene” web site was set up with links to 129 other relevant web sites.

*Contact: James Kirks, Coordinator, North State Cooperative Library System, 259 N. Villa Ave., Willows, CA 95988-2607, tel. (530) 934-2173.*

**Oakland Public Library**

**\$33,096**

**LITERACY LABORATORIES COLLABORATIVE PROJECT**

The Oakland Literacy Consortium coordinated sharing of educational software, computer literacy software, a web site for tutors and learners to exchange ideas and writings, and training materials for adult learners; improved volunteer training; and shared best practices among five computer literacy learning labs in the city.

*Contact: Leslie McGinnis, Oakland Public Library, 1330 Broadway, No. 555, Oakland, CA 94612, tel. (510) 238-6932.*

**Palm Springs Public Library**

**\$106,750**

**LIBRARY VIRTUAL UNIVERSITY, PHASE II**

The library led a coalition, spurred by an economic development task force that established a technology-based program of interactive, real-time distance education (DE) with cooperating universities such as UCLA, to expand local opportunities for higher education. Housed in a re-modeled library meeting room, the facility is equipped with 12 computer workstations and videoconferencing. Three off-site providers offered seven classes in the new facility serving 53 students. Thirty on-site classes in computer use drew 290 students. The program is to be self-supporting from activities such as online/video class fees, ongoing onsite instruction and use of the classroom for business videoconferencing.

*Contact: Margaret Roades, Director, Palm Springs Public Library, 300 S. Sunrise Way, Palm Springs, CA 92262, tel. (760) 323-8298.*

**Peninsula Library System, San Mateo**

**\$166,100**

**STEPS TOWARD LINKING REGION II**

Expanding an electronic network of five cooperative library groups (three different library automation systems) in public and other libraries in the San Francisco Bay Area, the project’s aim was to implement a common region-wide electronic point of access to information resources. The project interconnected disparate computers and tested a public policy model for resource sharing among all types of libraries that is flexible and can be extended without regard to geographic boundaries. The Region II group also serves as a governance, organizational, and technological prototype for the statewide multitype network (The Library of California) which is comprised of regional service-providing entities as building blocks.

*Contact: Linda Crowe, Administrator, Peninsula Library System, 25 Tower Rd., San Mateo, CA 94402-4000, tel. (650) 349-5538.*

**Rancho Cucamonga Public Library****\$48,290****BACK TO BASICS LEARNING CENTER**

The library developed an after-school, basic skills tutoring program comprising 1,229 hours to serve at-risk children (ages 7-12 who are developing below their grade level) in the main library, using 39 volunteer tutors from area colleges who were trained by the library's literacy staff. One hundred eleven youngsters received tutoring. Over 1,000 youths used computers and software to improve reading, math, and spelling.

*Contact: Deborah Kaye Clark, Director, Rancho Cucamonga Public Library, 7368 Archibald Ave., Rancho Cucamonga, CA 91730-1401, tel. (909) 948-9900.*

**Redwood City Public Library****\$73,945****“BITS OF HISTORY” IMAGE ACCESS**

This project performed an intensive collection analysis, user needs assessment, and copyright issues study in order to plan the digitizing of 1,500 local historical photos in three participating collections (South San Francisco Public Library, San Mateo County Historical Association Museum, and Redwood City Public Library) for access via the Internet. The projects addressed each collection, interviewed users, obtained legal advice regarding copyright, and devised a toolkit containing working materials and legal and technology advice for other libraries.

*Contact: Yvonne Chen, Director, Redwood City Public Library, 1044 Middlefield Rd., Redwood City, CA 94063-1868, tel. (650) 780-7018.*

**Redwood City Public Library****\$33,770****ELECTRONIC LIBRARY/CITY HALL**

This project sought to provide an imaginative, short-term substitute for a planned new branch in an isolated, underserved neighborhood (Redwood Shores, 11,000 residents) of the city. The library's solution was to introduce modern, economical library services and a means of access to city services and governmental information. Two computer workstations were placed in a new community center to provide access to the library's online catalog, licensed reference databases, and the Internet. The library created a special web site to identify community resources and link to city departmental web pages. As a result of a focus group, a small on-site popular materials collection was installed as the vanguard of a future branch. A homework help center was established and programs such as storytimes for neighborhood children were begun.

*Contact: Yvonne Chen, Director, Redwood City Public Library, 1044 Middlefield Rd., Redwood City, CA 94063-1868, tel. (650) 780-7018.*

**Riverside Public Library****\$41,400****EASTSIDE CYBRARY CONNECTION**

A neighborhood with ethnic diversity and low-income economic characteristics needed library service. The nearest branch library is three miles away. An LSTA grant supported development of computer and Internet training, literacy, and an outreach program in a temporary storefront in a shopping center. Basic computer training, homework help (3,600 questions), and courses in information literacy were provided to 8,754 youth and adults from families in an underserved area of the city. The project garnered several national and state awards including a citation from Senator Barbara Boxer (Dem., CA) for Excellence in Education.

*Contact: Judith Auth, Director, Riverside Public Library, 3581 Mission Inn Ave., Riverside, CA 92501, tel. (909) 782-5213.*

**Riverside Public Library****\$172,483****LOCAL HISTORY RESOURCE CENTER**

A partnership was formed between the public library and the city museum to re-locate, consolidate, and organize 14 archival, non-artifact history collections of the two institutions in the main library's local history room. The objective was to assure adequate care of rare and unique materials and increase their accessibility by the general public. Processing was completed, including archival quality storage, an inventory database, photos "browsing books," and subject finding aids. Public hours were extended to meet demand for the materials as they became available during the grant period.

*Contact: Judith Auth, Director, Riverside Public Library, 3581 Mission Inn Ave., Riverside, CA 92501, tel. (909) 782-5213.*

**San Joaquin Valley Library System, Fresno****\$120,000****COLLABORATIVE WORK: NETWORKING FOR EFFICIENCY**

The project implemented networked desktop videoconferencing to test interactive, long-distance collaborative work of library staff. The facility will reduce the need for travel in a wide geographic service area, facilitate face-to-face electronic reference interviewing of library patrons in isolated locations, and serve as an avenue for users to make Internet real-time connections with librarians and subject experts. The system may also support online independent learning for patrons and staff and video-based real-time staff meetings. Capability was installed in 14 participating libraries, nine of which were activated, and two of which attained video contact. The project demonstrated a potential role of the library as "a universal telecommunications service point."

*Contact: John K. Kallenberg, Director, Fresno County Public Library, 2420 Mariposa St., Fresno, CA 93721-2285, tel. (559) 488-3185.*



**Sacramento Public Library****\$79,822****RESTORING SACRAMENTO'S PAST, PHASE III**

The library identified 994 seriously deteriorating items in collections in its California Room which were candidates for a triage approach to deciding alternative conservation treatments including repair, restorative measures, replacement, digitization, or advanced re-binding. Selection rules and a point system were devised to choose items for appropriate treatment. The library identified criteria for recommending a preservation process based on factors such as need, value, condition, priority, appropriate action, cost, and usability of the result. The methodology was tested on items in the Sacramento collections and standardized for application in other libraries confronting similar challenges to their vanishing rarities.

*Contact: Ruth Ellis, Sacramento Room Librarian, Sacramento Public Library, 828 I St., Sacramento, CA 95814, tel. (916) 264-2976.*

**San Bernardino County Library****\$100,155****FAMILY TECHNOLOGY AND LEARNING CENTER**

In cooperation with a concerned local school district and other partners, the library established a facility for computer training, Internet training, bilingual and basic life skills, literacy/GED/ESL materials, stimuli for lifelong learning, homework help, and extended library service hours in a meeting room of the Montclair Branch. The service attracted 664 low-income people speaking English as a second language (62.3% Spanish) and underserved citizens of all ages in the city of Montclair, including 134 students and 136 low-income individuals.

*Contact: Stan Sewell, San Bernardino County Library, Montclair Branch, 9955 Fremont Ave., Montclair, CA 91763, tel. (909) 398-1819.*

**San Francisco Performing Arts Library and Museum****\$8,956****PRESERVATION OF "THE STANDARD HOUR"**

This project cataloged and archivally preserved a collection of 713 transcription discs of radio music (orchestral) programs, cataloged 265 programs, and inventoried 219 tapes of school concerts broadcast between 1926-1955, sponsored by a major oil company.

*Contact: Kirsten Tanaka, San Francisco Performing Arts Library and Museum, 401 Van Ness Ave., Rm. 402, San Francisco, CA 94102, tel. (415) 255-4800.*

**San Rafael Public Library****\$60,885****TOOLS FOR WORK**

A resource center containing welfare-related literacy materials was assembled at the San Rafael Public Library to foster welfare-to-work. The purpose was to inform and collaborate with other local agencies working to improve service and job readiness to their low-income, low-literate

clientele who have second language backgrounds. A training course was developed for use in directing 19 clients into education programs or employment during the grant period. Eleven enrolled in school or got jobs.

*Contact: Barbara Barwood, San Rafael Public Library, 1100 E St., San Rafael, CA 94901, tel. (415) 485-3318.*

**Santa Clara County Library**

**\$47,188**

**CONNECTIONS: HUMANITIES, ARTS, LITERACY, TECHNOLOGY**

A unique blend of Chautauqua humanities/arts programs and technology training events for literacy students was scheduled in four county library branches and two city libraries, replicating featured events produced by the California Council for the Humanities (CCH) for its repertory. Eighty-five adult new readers attended history-based theatrical performances in libraries and participated in small group reading, discussion, writing, and 90 took part in technology training activities. The learners were stimulated to capture their own "digital stories" on a multimedia CD-ROM.

*Contact: Taylor Willingham, Santa Clara County Library, 1095 N. 7<sup>th</sup> St., San Jose, CA 95110-4446, tel. (408) 262-1349.*

**Santa Monica Public Library**

**\$49,900**

**INFORMATION NAVIGATORS**

Connecting library users and electronic information was the goal of this project to train 29 high school student interns aged 15-17 in computers and electronic library resources to enable them in turn to be go-betweens to train library users. A total of 15,510 patron assistance transactions were logged.

*Contact: Nancy Guidry, Santa Monica Public Library, 1343 6<sup>th</sup> St., Santa Monica, CA 90401, tel. (310) 458-8976.*

**Serra Cooperative Library System, San Diego**

**\$70,300**

**COLLECTION ASSESSMENT FOR REGION V**

The Western Library Network (WLN) collection analysis computer software was used to electronically analyze and compare library collection content, age, subject strengths, and overlap in Library of California Planning Region V. Participants included eight of the 10 major urban libraries and 1.9 million holdings records in bibliographic databases in the present Inland and Serra Cooperative Library Systems. Cross-jurisdiction data that will support cooperative collection development and resource-sharing were compiled and analyzed. An example: of the 1.7 million nonfiction titles in the eight libraries, 774,000 or over half are unique, indicating breadth in the collective holdings of the member libraries. The results will be used for fund-raising, budgeting and purchasing decisions to avoid duplication and stretch scarce funds. The project continued cooperative activities fostered under the Major Urban Resource Libraries (MURL) priority of the former Library Services and Construction Act (LSCA).

*Contact: Susan Swisher, Coordinator, Serra Cooperative Library System, 5555 Overland Ave., Bldg. 15, San Diego, CA 92123-1296, tel. (619) 694-3600.*

**Serra Cooperative Library System, San Diego**

**\$59,220**

**LIBRARIES CHANGE LIVES - SAN DIEGO COUNTY LIBRARY AWARENESS CAMPAIGN**

A coalition in the greater San Diego area organized a public awareness and advocacy program to promote reading, literacy, and use of libraries for both traditional and new electronic services. The activities were designed especially to impact the underserved. The project sponsored eight Great American Author events; produced taped media sessions and announcements; organized a speakers bureau; conducted training in communications for 70 staff, friends, and volunteers; and distributed 8,000 flyers to stimulate reading and library awareness. The results demonstrated a local targeted effort in the context of a generalized statewide library promotional planning activity.

*Contact: Susan Swisher, Coordinator, Serra Cooperative Library System, 5555 Overland Ave., Bldg. 15, San Diego, CA 92123-1296, tel. (619) 694-3600.*

**South San Francisco Public Library**

**\$29,700**

**CHANGING THE PICTURE**

The library's literacy program organized an effort to create a more effective awareness and outreach approach to recruiting new literacy learners by creating a positive image of learners. The tasks were conducted by adult learners themselves. They analyzed the community to determine how to attract learners; took training in public speaking and interviewing; produced publicity such as flyers, videos, and kits; and scheduled a variety of speaking opportunities to connect with potential learners.

*Contact: Amy Prevedel, Project Read, South San Francisco Public Library, 840 W. Orange Ave., South San Francisco, CA 94080, tel. (650) 829-3871.*

**South San Francisco Public Library**

**\$65,200**

**LIFELONG LEARNING CENTER OF OLD TOWN**

The city and the library's literacy program established a community-wide lifelong learning center in South San Francisco's Old Town neighborhood (Latino) to respond to information and learning needs. The new services included workshops and activities focusing on literacy in one's native language, parenting, family learning, computer skills, and life and workplace skills. A computer lab was set up and succeeded in preparing users to use software independently. A Homework Club meets regularly. The grant has leveraged private and public funding and voluntary contributions to support the center.

*Contact: Ana Linder, South San Francisco Public Library, 840 W. Orange Ave., South San Francisco, CA 94080, tel. (650) 875-6967.*

**THE BRUBECK COLLECTION: PRESERVATION AND FINDING AID**

The University Library was designated as the repository for a collection of personal papers and other archival materials donated by the jazz pianist and composer Dave Brubeck, a California native and an alumnus. This project preserved, processed, and cataloged his personal papers and works. The Brubeck collection is accessible via a standard electronic coded finding aid integrated into the University of California's web site, the Online Archive of California. An endowment in conjunction with The Brubeck Institute at UOP is being established to support the collection and underwrite annual commemorative events.

*Contact: Daryl Morrison, Head, Holt-Atherton Special Collections, University of the Pacific Library, 3601 Pacific Ave., Stockton, CA 95211, tel. (209) 946-2945.*

**Ventura County Library Services Agency****\$37,036****HOME CONNECTION PROJECT**

Literacy efforts for offenders are a priority at the Ventura CoLSA. The library developed a parenting curriculum for incarcerated parents (67 male and 56 female) at the county honor farm. The project acquired relevant materials for inmates along with children's books for storytimes for those permitted visitors, and for reading instructional purposes. For those not permitted visitors, audiotaping of participants reading books for their children is allowed. The tapes are then mailed to children at home. The project expanded to serve wards at a nearby California Youth Authority facility at Camarillo that includes 15 female inmates. Post-release surveys were prepared to follow up on progress.

*Contact: Patricia Flanigan, Program Manager, Reading Program for Adults, Ventura County Library Services Agency, Prueter Library, 510 Park Ave., Port Hueneme, CA 93041, tel. (805) 385-6374.*

## ***PROGRAMS OF STATEWIDE SIGNIFICANCE***

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### **Bay Area Library and Information System, San Mateo**

**\$101,719**

#### **HISTORY ALIVE! AT THE LIBRARY**

Special, sesquicentennial period programming was developed by the California Council for the Humanities and then adapted for presentation in public, school, and community college libraries under this grant. The programs featured quality Chautauqua-style presentations by scholars, writers and actors dramatizing well known historic figures from California's Gold Rush era. The programs provided the libraries with affordable public events and strengthened their role as cultural institutions. Thirty live performances were produced in 30 communities statewide. Seven long distance videoconferenced productions reached an additional 21 sites. The average attendance was 65 people of all ages and cultural backgrounds. Circulation of library materials increased as a direct result of the programs.

*Contact: Al Bennett, Literacy and Rural Libraries Consultant, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 653-7743. (Project Monitor)*

### **Bay Area Library and Information System, San Mateo**

**\$78,806**

#### **JOBSMART: PUBLIC TV PARTNERSHIP (renamed JobStar: California Job Search Guide)**

A public library developed a free, online Internet accessible system for career and employment information emphasizing local resources in four metropolitan areas, available 24 hours from home, work, libraries, and employment agencies. The service, rated by one expert as "one of the top three job-related sites on the Web," is being packaged for continuation by partnerships with public TV stations to garner commercial support after the grant period.

*Contact: Linda Crowe, Administrator, Bay Area Library and Information System, 25 Tower Rd., San Mateo, CA 94402-4000, tel. (650) 349-5538.*

### **Cerritos Public Library**

**\$198,000**

#### **LIBRIS DESIGN - PHASE III**

California completes an average of 25 public library building projects annually. Public library facility planners require modern software-based tools to develop these programs expeditiously. Libris Design is a tool designed to support these efforts, and includes capabilities for responding to requirements of the Americans With Disabilities Act and other needs of persons having difficulty using a library. After two years of development, more refinement was needed. Enhancements were made to the core prototype software. Hardware was upgraded to accommodate a growing database. The program was improved with added features, testing of initial (alpha and beta) field versions was undertaken, a plan for initial public distribution was identified (a web site and decisions on rights to use), future field testing was planned, and requirements for specialized construction information and visual aids, to be appended to the system's database were defined for implementation.

*Contact: Richard B. Hall, Facilities Consultant, Library Development Services Bureau, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 653-7252. (Project Monitor)*

**Los Angeles Public Library**

**\$578,652**

**FIRST SOURCE PLUS**

The Los Angeles Public Library is a foremost public resource library in the world, possessing a major online catalog, extensive popular subscription databases, specialized internal index files, and a gateway to the Internet. Its strengths have been made accessible outside the immediate L.A. basin by means of electronic networking capability. Through grant support, previous developments connected 13 regional reference center libraries around the state with LAPL's assets via the Internet. In 1998/99, 1,200 retrieved materials were delivered on demand. Six remote libraries were added to the LAPL network to test provision of the same services to isolated small communities, to push the service closer to underserved users.

*Contact: Joan Bartel, Los Angeles Public Library, 630 W. Fifth St., Los Angeles, CA 90071, tel. (213) 228-7561.*

**Metropolitan Cooperative Library System, Pasadena**

**\$105,050**

**ASIAN PACIFIC AMERICAN EXPERIENCE - SESQUICENTENNIAL/LIBRARY PROJECT**

In conjunction with the wealth of activities surrounding the 150th anniversary of statehood, the California Asian Pacific American Experience (CAPAE) non-profit group created a traveling cultural/historical exhibit, a multimedia CD-ROM, and a musical play celebrating the lives and contributions of Californians of Asian and Pacific Islander origin. Grant funds supported deployment statewide of the exhibit in host public libraries, completion of the CD-ROM, and local programming.

*Contact: Dr. Munson Kwok, 5474 W. 76<sup>th</sup> St., Los Angeles, CA 90045, tel. (310) 645-1369.*

**Metropolitan Cooperative Library System, Pasadena**

**\$101,156**

**BRINGING STATISTICAL CAPABILITIES TO CALIFORNIA PUBLIC LIBRARIES**

For years the California State Library has collected statistics from California public and other libraries. Information is published in *California Library Statistics*, copies of which are forwarded to the National Center for Educational Statistics (NCES). One problem with the collection and dissemination of these data is the difficulty in providing the information in consistent, standardized electronic format, as requested by individual libraries and consortia. Requests for specialized data sets or comparisons are time-consuming for both the library and the State Library to create. The ability to manipulate comparative data is important for public libraries as they develop their local plans of service or design new service models. This project made it possible for the public libraries to manipulate the data themselves using their own microcomputers and a CD-ROM product, *Bibliostat Connect*. This commercial statistical analysis and display software package, tailored to library data, was acquired for each California public library that had capability to use it. The

software can accept data from the national Public Library Data Survey, the Federal State system, and the California State Library's statistical database. Libraries can readily run comparisons and compilations for budgeting, fund raising, and community support purposes. The software contains features such as selection of peer libraries by various data elements and ability to prepare charts. FSCS data from the latest reporting year were compiled and submitted to Management Dynamics for processing. One hundred eighty CD-ROM copies were created for California public libraries, containing the following data sets: 1998 California, 1997 FSCS National Database, 1999 PLA Database, and 1998 State Library Agencies database.

*Contact: Mark Parker, Assistant Chief and Technology Coordinator, Library Development Services Bureau, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 657-1892. (Project Monitor)*

**Metropolitan Cooperative Library System, Pasadena**

**\$261,250**

**LIBRARY AWARENESS CAMPAIGN, YEAR 2**

With its great diversity, California has large groups of underserved citizens and persons having difficulty using a library. Finding modern, universally effective ways to tell the story of the value of reading and libraries, particularly to non-users, was the object of this project. The statewide planning group for the campaign collected information about other successful awareness campaigns, both library and non-library, and devised an action framework. To discover how to reach a maximum number of citizens and increase the visibility of libraries, five training sessions were held on mounting a public relations campaign. The members attended a Benton Foundation training meeting that presented its important study of "Buildings, Books and Bytes." A major market research study was conducted and the project coordinated a pilot media campaign in San Diego (also LSTA-funded).

*Contact: Kathy Low, Human Resources Development Consultant, Library Development Services, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 653-6822. (Project Monitor)*

**Metropolitan Cooperative Library System, Pasadena**

**\$96,580**

**PUBLIC LIBRARY DIRECTORS FORUM 1999**

This project supported a two-day training event held in the spring, supplemented by an update meeting at the California Library Association annual conference in the fall. The purpose was to convene all California public library directors for continuing education and to provide orientation. The agenda spanned critical, current policy issues and initiatives, library management, noteworthy LSTA projects, statewide networking developments, and other operational matters of common interest. The 127 attendees were provided opportunities for peer contact and discussion.

*Contact: Bessie Condos Tichauer, Children and Young Adult Services Consultant, Library Development Services, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 653-8293. (Project Monitor)*

**REFERENCE LOG, PHASE II**

As a service to cooperative reference operations, this project re-designed an outdated 1980's computer software system that collects and organizes statistics on difficult reference questions received by public libraries which are referred to the state's 13 regional cooperative library reference centers. The system supports reporting of referred queries and other statistical elements to a statewide data aggregation program and provides ad hoc usage reports to the centers. A database of stored reference questions and answers was implemented on a Web site and can be searched online from any of the centers.

*Contact: Susan McGlamery, Reference Center, Metropolitan Cooperative Library System, 3675 E. Huntington Dr., Ste. 100, Pasadena, CA 91107, tel., (213) 228-7568.*

**Metropolitan Cooperative Library System, Pasadena****\$91,317****SHARING AND EXPANDING PARTNERSHIPS FOR CHANGE (PFC) SUCCESSES**

Ten years ago the California State Library implemented a program to facilitate restructuring by public libraries of their services and collections to better meet the changing needs of their communities, especially underserved populations. This project provided a longitudinal follow-up survey of the impact on communities and library services of that program and shared those findings statewide. Expansion of the program's methods was desired so that citizen groups not affected by the initial program, e.g., children, could be reached. To make that feasible, it was important to measure the longevity and outcomes of the original programs a decade later. Previous evaluations were reviewed and current status of PFC services was documented. Factors in success were synthesized. A guidelines publication was compiled and published.

*Contact: Kathy Low, Human Resources Development Consultant, Library Development Services, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 653-6822. (Project Monitor)*

**Metropolitan Cooperative Library System, Pasadena****\$50,600****TWENTY-FOUR HOUR REFERENCE PROJECT**

As library reference data and services increasingly move to cyberspace, more and more users are "doing it themselves" by surfing online information. A concomitant trend is these searchers' growing need for advice and intervention by experts when not in the library or when a phone call is not possible. An innovative solution is to offer on-demand 24-hour reference support that would allow patrons outside the library to access expert assistance when and where they need it from home or office. Web-based call center software is being perfected in the commercial world in applications such as online help-desk support and Web shopping. This project began a pilot test of one such system for provision of dynamic, interactive customer support by librarians over the Internet to remote users at their own terminals. The first phase tested web linkage between the MCLS reference center and member library staff, a process which allows "collaborative browsing." For example, the reference librarian can view online the user's computer screen and conduct a two-way "live" dialog.



If necessary, information from the library can be sent to the user electronically. The system will be tested with the public in 2000.

*Contact: Susan McGlamery, Reference Center, Metropolitan Cooperative Library System, 3675 E. Huntington Dr., Ste. 100, Pasadena, CA 91107, tel., (213) 228-7568.*

**Metropolitan Cooperative Library System, Pasadena**

**\$55,000**

**YOUTH SERVICES FORUM**

Four statewide training sessions were held to assemble representative teen panels that would serve as sounding boards regarding use of the public library by young adults, what services were desired, what planning was needed, and how the responsiveness of the library could be enhanced. The function of the public library with respect to services for this patron group was reaffirmed. The advice compiled will guide formulation of targeted programs and help determine whether further training would be beneficial. The place of young adult services in the statewide networking program has thus been clarified.

*Contact: Bessie Condos Tichauer, Children and Young Adult Services Consultant, Library Development Services, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 653-8293. (Project Monitor)*

**Mountain Valley Library System, Sacramento**

**\$29,095**

**LINKED SYSTEMS STUDY - UPDATE**

Developments in electronically linking libraries and their online catalogs by a nationally accepted standard (Z39.50) for computer-to-computer and inter-library telecommunications have provided access to diverse library automation systems' bibliographic holdings throughout California. Grants have been combined with local resources to accelerate projects to install local and regional computer servers and software that facilitate access to local resources by library users anywhere they have access to a terminal. Some projects have experienced difficulties in implementation. The consultant to this project reviewed the various projects in relation to the state of the art and recommended best practices, solutions to technical issues, and paths to expansion of the equipment and software support program to cover added products and services.

*Contact: Mark Parker, Assistant Chief and Technology Coordinator, Library Development Services Bureau, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 657-1892. (Project Monitor)*

**Mountain Valley Library System, Sacramento**

**\$177,870**

**REGIONAL DIGITIZATION SERVICE CENTER, YEAR 3**

A prototype operation was established in Sacramento to test a model for centralized production digitizing of library materials of area libraries needing preservation and/or improved access, develop standards for production, and explore alternative costs, methods and equipment. This project emphasized public libraries since the large academic libraries have similar though separate avenues

available to them. A major focus was on photographs, to assemble practical guidelines and identify standards for use by other libraries that might elect to implement local projects. A web site was created to test online exhibition of the images. Thirteen requests for advice and testing of materials of various formats from different sources were acted upon during the year.

*Contact: Gerald Maginnity, Coordinator, Mountain Valley Library System, 828 I St., Sacramento, CA 95814, tel. (916) 264-2722.*

**Mountain Valley Library System, Sacramento**

**\$24,750**

**STUDY OF COSTS OF PROVIDING INTERLIBRARY LOAN, PHASE I**

A statewide multitype library networking structure, the Library of California (LOC), passed the California Legislature in 1998, enabling citizens to draw upon the resources of all libraries statewide. While awaiting state funding for full implementation of the LOC, this grant addressed the expansion of ILL and direct loan reimbursement provisions of the LOC to all types of libraries compared to the predecessor legislation which provided only for public libraries. A consultant surveyed 44 other states and analyzed 17 of those in depth to discover formulas, basis of funding, cost, and evaluation of alternative programs California might consider in arriving at a strategy for funding the programs.

*Contact: Tom Andersen, Program Coordinator, California Library Services Act, Library Development Services Bureau, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 653-7391. (Project Monitor)*

**Napa City-County Library**

**\$117,700**

**CALIFORNIA LITERACY CAMPAIGN CONVOCATION 1999**

A four-day statewide conference of California Literacy Campaign (CLC) programs in all seven regional library-based literacy groups, was convened and attended by 177 literacy staff from nearly all public library jurisdictions. The goal of the meeting was to achieve consensus on a shared statewide vision, plan the future role of the public library in the broader literacy environment, respond to needs for staff development, and address priorities such as public awareness partnerships, technology, outcomes assessment, and future funding. A survey of all CLC programs and a convocation report were published.

*Contact: Frances Houser, Napa City-County Library, 580 Coombs St., Napa, CA 94559, tel. (707) 253-4283.*

**National City Public Library**

**338,900**

**LITERACY INITIATIVES VII**

The project comprised efforts to promote literacy efforts centered in public libraries by filling gaps in service capability, improving evaluation of learner progress, meeting special needs not otherwise funded, and coordinating related activities of national literacy programs in California.

*Contact: Dr. Carole Talan, Literacy Program Development Consultant, Library Development Services Bureau, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 653-8032. (Project Monitor)*

**North State Cooperative Library System, Willows**

**\$254,399**

**CALIFORNIA RURAL LIBRARY DEVELOPMENT**

Residents of less populated areas of the state share the same needs for library and information services as metropolitan and suburban jurisdictions but are underserved because of economic conditions and lack of government services. This project launched the Rural Library Initiative to support overall planning. Focus groups to gather precise expressions of needs for library service were held in seven diverse communities (in some cases using videoconferencing). A follow-up meeting was held for representatives to synthesize a statewide perspective. Consultant help fostered specific local planning in two jurisdictions. Training in development of volunteer programs was conducted in seven libraries and in two workshops for library trustees. Two sessions were used to test long distance videoconferencing as an alternative to face to face workshop delivery. A separate grant for a videoconferencing configuration in northern California provided equipment used in several different grant programs whose communications were delivered by this innovative means. Special planning assistance in the use of technology was provided to one rural library district.

*Contact: Al Bennett, Literacy and Rural Libraries Consultant, Library Development Services Bureau, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 653-7743. (Project Monitor)*

**Peninsula Library System, San Mateo**

**\$50,000**

**DEVELOPING AND PROMOTING LIBRARY SERVICES THROUGH INTERNET, PHASE II**

Growing demand for online access to federal, state and local government information via the Internet and World Wide Web by the public prompted an effort to develop and refine electronic tools and resources to assist public libraries, local government officials, and the public to satisfy their information needs. The availability of materials such as government economic and policy studies is making users more knowledgeable and aware of how they can respond to public issues and concerns. A range of online content has been furnished including local assistance grants information, directories, statistics, services to those with disabilities, and other resources. Usage has climbed several hundredfold as Internet access spreads to the average American household.

*Contact: John Jewell, Head, Information Services, California Research Bureau, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 653-0293. (Project Monitor)*

**Peninsula Library System, San Mateo**

**\$48,062**

**DEVELOPING COMPETITIVE LSTA GRANT APPLICATIONS: TRAINING WORKSHOPS**

Continuing a successful series of workshops presented in 1997/98, five half-day training sessions staffed by six instructors were conducted in various locations around the state. Attended by 168 librarians from different types of libraries, the sessions oriented applicants to the LSTA program,

criteria the State Library uses to review field projects from inception through post-grant evaluation, and procedures for creating eligible and qualified proposals. Preliminary evaluation showed that over 50% of the attendees were successful in obtaining grant awards.

*Contact: Jay Cunningham, LSTA Coordinator, Library Development Services Bureau, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 653-8112. (Project Monitor)*

**Peninsula Library System, San Mateo**

**\$74,470**

**LIBRARIAN'S INDEX TO THE INTERNET**

Created, selected, evaluated, and indexed by professional librarians for serious subject searchers, this database of Internet sites is a tool to improve retrieval by users and to recommend electronic resources and web sites to the Internet-perplexed. The project was expanded by recruiting 36 new (total, 92) volunteer librarians to index 1,400 sites, bringing the total to 5,300 sites relevant to 1,000 reference specialties. Evaluation of the project's training of indexers and review of its developmental activities was continuously conducted. The project introduced authority control for the index terms; improved its search engine's performance; and intensively explored partnerships for post-grant continuation and funding. The popularity of the system is reflected in a recent usage count of 16,837 hits per day.

*Contact: Holly Hinman, Project Consultant, InFoPeople Project, 405 Woodcliffe Rd., Pasadena, CA 91105-1052, tel. (626) 796-0913.*

**Peninsula Library System, San Mateo**

**\$389,400**

**THE LIBRARY OF CALIFORNIA: PRE-IMPLEMENTATION**

A statewide multitype library networking structure, the Library of California (LoC), passed the California Legislature in 1998, enabling citizens to draw upon the resources of all libraries statewide. While awaiting state funding for full implementation of the LoC, this grant addressed preparatory efforts to foster cooperation and awareness at the local level, integration and transition of the 15 former public library systems into the new multitype governance framework, and the initiation of detailed planning for eight new regional network organizations. To achieve early results for LoC, an expedited process of launching its actual services and organizing the regional units that will deliver them was set in motion. Activities such as conducting needs assessments, identifying providers of potential services, and assessing existing information resources were completed. These will constitute the prospectus for each emerging Regional Library Network. One such region conducted field testing of these concepts. A statewide pilot for a Preservation Information Center was designed using a contractor.

*Contact: Linda Crowe, Administrator, Peninsula Library System, 25 Tower Rd., San Mateo, CA 94402-4000, tel. (650) 349-5538.*

**MILLENNIUM CONFERENCE**

Grant funds were applied to assist planning and organizing of a “big picture” conference dealing with major trends impacting libraries, opportunities for partnerships among libraries and non-library organizations, setting of directions for the new century, and providing continuing education, leadership development, and library awareness for librarians and the public. To be held in 2000 at the California Library Association annual conference, the Millennium Conference will heighten commitment to the goals of the Library of California, the state’s new multitype networking structure. Twenty-four different library organizations are participating in the conference planning.

*Contact: Linda Crowe, Administrator, Peninsula Library System, 25 Tower Rd., San Mateo, CA 94402-4000, tel. (650) 349-5538.*

**Silicon Valley Library System, San Mateo****\$393,961****STATEWIDE REFERENCE PROGRAM DEVELOPMENT**

A statewide multitype library networking structure, the Library of California (LOC), passed the California Legislature in 1998, enabling citizens to draw upon the resources of all libraries statewide. Grant funds were used to develop pilot efforts, demonstrations, and tests of prototypes of critical components of the LOC. In the area of direct services to library users, one such pilot was the electronic Ethnic Resource Center of California (ERCC) created to aid in making online consumer health, legal, and other “survival” information, and selected history and culture of diverse populations available on a web site serving targeted underserved groups. Three specific topics were implemented during the grant period: “Healthy Mom, Healthy Baby,” serving Hispanic women ages 18-35; “Understanding the Law,” serving immigrants in four languages other than English; and a collection of digitized historical photos from the African American Museum and Library of Oakland.

*Contact: Barbara Will, Networking Coordinator, Library Development Services Bureau, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 653-7071. (Project Monitor)*

**Stanford University, Stanford****\$172,880****STANFORD UNIVERSITY LIBRARY - CALIFORNIA STATE LIBRARY  
INSTITUTE ON 21<sup>ST</sup> CENTURY LIBRARIANSHIP**

Librarianship is changing radically and rapidly. For the profession to endure and thrive, new skill sets are essential. The Stanford Libraries responded to the need for continuing education in leadership and technology and took the lead in organizing this Institute. A prestigious advisory group led the planning for Year 1. To gather experience on an ambitious goal, two components were organized in 1998/99. The first was planning for a world-class residential symposium for library professionals to be held in summer 2000, which began the process of identifying faculty, setting admissions criteria (director, middle manager, line staff), defining curriculum, and prescribing priorities for a subject focus (technology, etc.). Concurrently, two half-day mini-training workshops attended by 144 and 189 (plus 40 videoconference attendees) were held in September 1999, based on early directions set during the grant period planning.

*Contact: Anne Marie Gold, Executive Director, Stanford Institute on 21<sup>st</sup> Century Librarianship, Green Library, Stanford University, Stanford, CA 94305-6004, tel. (650) 723-1650.*

**University of California. Hastings College of Law. Library, San Francisco**

**\$74,700**

#### CALIFORNIA BALLOT PROPOSITIONS ACCESS

Responding to growing public interest in the cumulative body of past California state propositions and initiatives, the Hastings Law Library assumed the responsibility of acquiring, compiling and converting to machine searchable form, the texts of these materials and accompanying documentation for access via the web. The project scanned text into a fielded database and into archival quality images of pamphlets and materials associated with California ballot measures from 1910 to the present. The information was mounted on a web site and supplemented with links to relevant court opinions and briefs. A unique feature of the database is inclusion of measures filed that failed to qualify for election.

*Contact: Dan Taysom, Law Library, Hastings College of the Law, University of California, 200 McAllister St., San Francisco, CA 94102, tel. (415) 565-4794.*

**University of California. Office of President. California Digital Library, Oakland**

**\$111,365**

#### CALIFORNIA DIGITAL LIBRARY/LIBRARY OF CALIFORNIA ACCESS TO ENVIRONMENTAL INFORMATION PROJECT (EIP)

A demonstration web site was constructed embodying environmental information databases, together with content digitized from University of California collections and links to related web sites. The primary purpose was to serve as a proving ground for issues of delivering electronic content from UC's California Digital Library (CDL) facilities. A second purpose was to demonstrate economic and intellectual benefits of collaboration between the CDL and the state government's Library of California, a statewide, multitype networking structure administered by the California State Library. Trial users tested the system in 32 libraries in central and eastern California. Training was provided to selected libraries, material was added (text and non-text) from UC and other sources, cost/benefit evaluation was conducted, system revisions were designed, and a long-term business and infrastructure model to add more users and secure non-grant funding was explored.

*Contact: Beverlee French, Associate University Librarian, California Digital Library, Office of the President, University of California, 300 Lakeside Dr., 6<sup>th</sup> Fl., Oakland, CA 94612, tel. (510) 893-5212.*

**University of California, Office of President. California Digital Library, Oakland      \$355,555**

### ONLINE ARCHIVE OF CALIFORNIA, YEAR 2

Building on jointly-funded National Endowment for the Humanities and University of California sponsored initiatives, LSTA funds were used to integrate into a single, searchable statewide online archive database, thousands of records and digitized images covering California and world history and culture for Internet access. A total of 4,392 electronic finding aids (96,165 pages), compliant with nationally recognized standards, describing extensive archival collections at the nine University of California campuses and 20 other repositories outside of UC were converted. Legacy (paper) finding aids (1,370) were readied for editing. The project provided intensive training for affiliated repository staff and developed a Directory Vocabulary to assist users in their searches. The client groups served are students at all levels from primary grades up, faculty, researchers, business, and individual citizens.

*Contact: Richard E. Lucier, University Librarian, California Digital Library, Office of the President, University of California, 1111 Franklin St., 5<sup>th</sup> Fl., Oakland, CA 94607, tel. (510) 987-9850.*

**University of California, Riverside. Library. Center for Bibliographic Studies      \$150,000**

### SAVING CALIFORNIA NEWSPAPERS

The California Newspaper Project, a National Endowment for the Humanities effort headquartered at UCR, completed a demonstration of preservation microfilming with LSTA funds of 11 titles (503 volume years, 1,704 film rolls, 248,679 frames) representing retrospective, historic, elusive, mostly rural California newspaper runs whose existence is endangered. Cataloging of the materials is being funded by NEH. The UCR work was coordinated with Fresno County Library, which joined with CNP to film Central Valley (CA) titles. Continuation of the pilot project is anticipated with state general funds.

*Contact: Andrea Vanek, Assistant Director, California Newspaper Project, University of California, Berkeley, 250 Moffitt Library, Berkeley, CA 94720-6000, tel. (510) 643-7680.*

## ***PROGRAMS OF STATEWIDE SIGNIFICANCE***

### ***SERIALS UNION DATABASES***

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#### **Peninsula Library System, San Mateo**

**\$329,978**

##### **SERIALS SERVICE BUREAU OPERATION**

The California Database for Serials (CDB-S), an element of the California's statewide serials database complex, was installed at a commercial vendor. Using grant funds, this service bureau acquired bibliographic and holdings data for 64,000 serials records contributed by 664 California public and selected other libraries. The bureau assured quality of data, managed the generation of 10 offline lists, and transmitted data via the Internet for loading into the computerized periodicals database maintained by the University of California (the MELVYL system). The UC system in turn provides central, electronic access to these records as part of an online composite database. The vendor produced an interim microform listing suitable for use by libraries lacking Internet access capability.

*Contact: Ira Bray, Network Programs Consultant, Library Development Services Bureau, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 653-0171. (Project Monitor)*

#### **University of California. Office of the President, Oakland**

**\$50,000**

##### **STATEWIDE SERIALS DATABASE SYSTEM PRODUCTION PROJECT**

A critical element of the effort to improve access to union serials bibliographic files in the state was put in place with the upgrading of the University of California's MELVYL online public access catalog system to provide a universally accessible web interface. Easily usable Internet access will obviate the need for costly subsidiary union lists, especially for public libraries. The UC California Digital Library site is the host for an electronic "union of union databases," representing public and other libraries (the California Database for Serials, or CDB-S), academic libraries, and California medical libraries. A total of 927,401 searches for periodicals was processed in the grant year. This project performed semi-annual updates and merging of the constituent files. California has attained long-sought electronic connectivity for citizens seeking locations of periodical titles, overcoming barriers of fragmented accessibility, non-standardized data formats, and file incompatibility.

*Contact: Ira Bray, Network Programs Consultant, Library Development Services Bureau, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 653-0171. (Project Monitor)*



## ***PROGRAMS OF STATEWIDE SIGNIFICANCE***

### ***STATEWIDE PROGRAMS WITH MULTIPLE RECIPIENTS***

*(Using a support grant)*

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*The following activities have a common theme but were conducted in more than one location, targeting a segment of library users or serving individual communities whose libraries received grants for a defined objective such as implementing Internet access. Each recipient library administered its own grant but complied with uniform guidelines or requirements. For each program, a cooperative library system acted as coordinator and furnished central support such as administrative staff and bulk purchase of publications.*

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#### **Metropolitan Cooperative Library System, Pasadena**

<b>Field grants</b>	<b>\$97,876</b>
<b>Support grant</b>	<b>\$17,600</b>

#### **PUBLIC LIBRARY STAFF EDUCATION PROGRAM**

Public libraries have a difficult time allotting funds to encourage education of their existing student workers and paraprofessionals who are motivated to become professional librarians. To remedy this gap, as well as attract people who are familiar with the needs for library service of underserved patron groups, financial support for continuing education of current employees was viewed as a solution by public library directors. Sixty mini-grants were awarded to employees at 36 different California public libraries on a competitive basis. Each library sponsored one or more of its own staff members pursuing a master's degree or technician degree in library and information science. Grants reimbursed tuition expense for course work at accredited California library schools to encourage chosen staff to strengthen their skills in fields such as children's and young adult service and in technology.

Participating libraries and employees included: *List available on request.*

*Contact: Kathy Low, Human Resources Development Consultant, Library Development Services, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 653-6822. (Project Monitor)*

#### **Mountain Valley Library System, Sacramento**

<b>Field grants</b>	<b>\$122,900</b>
<b>Support grant</b>	<b>\$12,290</b>

#### **INTRODUCING "PLANNING FOR RESULTS" TO PUBLIC LIBRARIES**

Exploiting the latest methods of strategic planning is crucial for public libraries to stay abreast of the Information Age when users are seeking help in accessing new electronic resources. The Public Library Association's recently published "Planning for Results" (PFR) process served as the basis for five training workshops held around the state, attended by 250 public librarians. A second series of

workshops was conducted on technology. One copy each of PFR and its companion technology planning handbook were distributed to all public libraries. An updated handbook entitled “Volunteer Involvement in California Libraries: Best Practices” was published to assist public libraries and trustees to understand the positive roles that volunteers play in planning effective local library services. During the grant period four public libraries took part in practical field demonstrations of the planning process using professional facilitators in real-life settings. Twenty other libraries are expected to implement the process locally.

Participating libraries included:

Colusa County Library  
 San Francisco Public Library  
 Tulare County Library  
 Yolo County Library

*Contact: Liz Gibson, Chief, Library Development Services Bureau, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 653-6752. (Project Monitor)*

### **Mountain Valley Library System, Sacramento**

<b>Field grants</b>	<b>\$130,000</b>
<b>Support grant</b>	<b>\$173,442</b>

### **SHADES OF CALIFORNIA**

The diversity of California’s population, then and now, is frequently not adequately reflected in the historical public records of local communities. Building on a privately-funded program of the Los Angeles Public Library, this project expanded the private funding with LSTA funds. The grant effort extended to 22 public libraries a process to document social and cultural history by organizing “Photo Days” that collected and copied 4,000 personal and family photos and artifacts from community members to be accessioned by the libraries. The materials recorded the daily lives and contributions of diverse communities whose members are not traditionally users of libraries. The libraries in turn made the collected photos accessible to the public (with permission) and implemented community-specific exhibits with 50 of the photos to promote understanding and bridge diverse geographic, cultural, and linguistic gaps. Access was also provided by the State Library through its California History Room and a web site.

Participating libraries in 1999 included:

Anaheim Public Library	Oakland Public Library
Berkeley Public Library	Oxnard Public Library
Corona Public Library	Richmond Public Library
Escondido Public Library	Riverside Public Library
Folsom Public Library	San Bernardino City Library
Humboldt County Library	San Bernardino County Library
Kern County Library	San Francisco Public Library
Long Beach Public Library	South San Francisco Public Library
Madera County Library	Sutter County Library
Monterey Public Library	Tulare County Library

*Contact: Al Bennett, Literacy and Rural Libraries Consultant, Library Development Services Bureau, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 653-7743. (Project Monitor)*

### **Peninsula Library System, San Mateo**

<b>Field grants</b>	<b>\$252,000</b>
<b>Support grant</b>	<b>\$1,279,720</b>

### **INFOPEOPLE (INFORMATION FOR PEOPLE) PROJECT**

LSTA funds are being used in part to build Internet capability in every public library in the state so that all people in California can have access. This project implemented workstations and telecommunications support in 90 sites including 40 urban, 42 rural public libraries, and eight nonpublic libraries; presented over 130 basic and advanced training modules for 2,000 library staff; maintained a project Web site; and completed a formal, outside quantitative evaluation of the program' results. There are now 510 LSTA-funded public library sites serving over 1.8 million users a year. A total of 1,422,552 hours of public access were made available through the capabilities of this program last year.

Participating libraries included: *List available on request.*

*Contact: Mark Parker, Assistant Chief and Technology Coordinator, Library Development Services Bureau, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 657-1892. (Project Monitor)*

## **PROGRAMS OF STATEWIDE SIGNIFICANCE**

### **STATEWIDE PROGRAMS WITH MULTIPLE PARTICIPANTS**

*(No support grant)*

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*The following projects reflected common activities implemented in more than one location, targeting a segment of library users or serving individual communities whose libraries received grants for a defined objective such as computerizing a local library's card catalog. Each library participated independently in a program having a unifying theme. In these instances no central support was required.*

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#### **STATEWIDE ACCESS NEWS PROGRAM**

##### **Field grants**

**\$330,065**

People who are blind or print-impaired may now use their telephones to "read" newspapers provided by synthetic speech equipment. A successful telephone-based newspaper information service applied synthesizer technology and a telephone reader furnished recorded human speech to serve 500 print/visually impaired residents of the greater Sacramento area on a daily basis. "Newsline" services, Telephone Reader, a search for independent funding, volunteer operations, telecommunications, and public relations were supported by the grant. In 1998/99, the Sacramento model was extended to four other metro areas, paving the way toward statewide access by the visually impaired. Sacramento Public Library provided training and promotional resources such as press kits to the others. The areas served through their respective public libraries were Fresno, Los Angeles, San Diego, and San Francisco. Los Angeles Public Library augmented the prototype service to include community information. Statewide data were provided between Sacramento and Los Angeles via an information exchange method.

Participating libraries included:

Fresno County Free Library\$62,000  
Los Angeles Public Library\$30,000  
Sacramento Public Library\$99,065  
San Diego County Library\$62,000  
San Francisco Public Library\$77,000

*Contact: Donine Hedrick, Head, Braille and Talking Book Library, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 654-6414. (Project Monitor)*

#### **TECHNOLOGY PLANNING**

##### **Field grants**

**\$165,564**

The 15 cooperative library systems in California (some of which are multitype) have participated for several years in a variety of library automation and electronic technology networking efforts designed to bring improved electronic information and shared access to library materials to library users. In the rush to adopt new technology a key gap is expertise of the library staff, particularly skills in

planning for effective harnessing and exploitation of telecommunications and computer networks. Using state funds, statewide workshops in technology planning were held in 1998. Four LSTA grants were awarded in 1999 that encouraged cooperative systems to undertake their own practical technology assessment and planning using the latest methods published by the American Library Association. The projects fostered expertise among both system staff and member library staff and set directions for implementation and upgrade of automated systems in libraries within the recipient jurisdictions. Grantees prepared written technology plans covering each library site, forged joint plans for each cooperative system where multiple systems took part within a region, defined road maps for each region for future technologies, and where applicable gave attention to inter-region relationships.

Grants and participating cooperative systems included (list of member libraries available on request):

Inland Library System: Partnership for Technology	\$26,175
Inland Library System	
Serra Cooperative Library System	
Metropolitan Cooperative Library System: Tri-System	
Technology Plan	\$45,000
Metropolitan Cooperative Library System	
Santiago Library System	
South State Cooperative Library System	
North State Cooperative Library System: Connecting to the	
Millennium: Regional Technology Planning	\$21,369
Peninsula Library System: Region II Technology Planning Model	\$75,020
Bay Area Library and Information System	
Monterey Bay Area Cooperative Library System	
Peninsula Library System	
Silicon Valley Library System	

*Contact: Mark Parker, Assistant Chief and Technology Coordinator, Library Development Services Bureau, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 657-1892. (Project Monitor)*

## COMPUTERIZATION OF CATALOGS OF CALIFORNIA LIBRARY SPECIAL COLLECTIONS

**Field grants** **\$116,261**

Libraries of different types possess many collections of special interest to people statewide or in subject areas of particular value for California history, culture, education, the environment, and cultural diversity, that meet the needs of California library users. Seven libraries received partial funding to convert their card catalogs to computerized form. The records were then loaded into one of the national bibliographic computer systems. Materials are made available for resource sharing throughout the state.

Participating libraries included:

The Libraries of the Claremont Colleges, Claremont Collections: Wagner Collection, Western Americana Collection and MacPherson Treasure Collection, all containing Californiana.	\$8,213
Graduate Theological Union, Hewlett Library, Berkeley Collection: 19 <sup>th</sup> Century theology, anti-Catholic materials, Catholic orders, Canon law, hymnals, Catholic catechisms, Christian missions in California, Africa, and the Pacific Rim.	\$25,000
Holocaust Center of Northern California. Library, San Francisco Collections: History of the Holocaust; relevant materials such as art and literature, role of the U.S. during the Holocaust, world response to the Holocaust, role of the Vatican, the Resistance, other genocidal occurrences.	\$22,495
Lake County Library, Lakeport Collection: General collection of library.	\$16,000
University of California, Berkeley. Berkeley Art Museum and Pacific Film Archive. PFA Library and Film Study Center Collection: Bay Area historical film, Bay Area experimental and independent film and video, American and international features and shorts.	\$16,772
University of California, Berkeley. School of Information Management and Systems and Dept. of Music Collection: Sheet music and associated materials published in California, 1852-1900.	\$9,781
University of Judaism. Ostrow Library, Los Angeles Collection: Jewish law.	\$18,000

*Contact: Ira Bray, Network Programs Consultant, Library Development Services Bureau,  
California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 653-0171.  
(Project Monitor)*

## CUSTOMER SERVICE TRAINING

**Field grants** **\$295,023**

California public libraries' priority for continuing education stated in a 1998 survey was for training of library staff in customer service. Personnel other than professional librarians have been the most inadequately prepared in this regard. Accordingly, a program was fashioned to orient paraprofessionals, support staff, and others such as volunteers, aimed at improving library service quality to residents of California, with special attention to underserved clientele. The state's cooperative library systems provided the administrative avenue for conducting workshops in subjects such as image/appearance, training of trainers, difficult patron, interpersonal relationships, and marketing skills, and multicultural issues.

Participating cooperative systems included (list of member libraries available on request):

Black Gold Library System, Ventura	\$14,333
49-99 Cooperative Library System, Stockton	20,000
Inland Library System, Riverside	\$23,825
Metropolitan Cooperative Library System, Los Angeles	\$40,000
Mountain Valley Library System, Sacramento	\$22,000
North Bay Cooperative Library System, Santa Rosa	\$20,000
North State Cooperative Library System, Willows	\$15,620
Peninsula Library System, San Mateo	\$83,105
San Joaquin Valley Library System, Fresno	\$19,965
Serra Cooperative Library System, San Diego	\$20,000
South State Cooperative Library System, Huntington Park	\$20,000

*Contact: Kathy Low, Human Resources Development Consultant, Library Development Services, California State Library, P.O. Box 942837, Sacramento, CA 94237-0001, tel. (916) 653-6822. (Project Monitor)*

## YOUTH SERVICES COLLECTIONS

**Field grants** **\$980,000**

At a statewide convocation held in 1997, a special need was identified for development of collections and programs for youth aged 10-18 years, with emphases on 1) subject matter beyond that conveyed via school homework assignments and 2) on special linguistic needs of underserved local populations. Public libraries were invited to apply for mini-grants of \$5,000 or \$10,000 to purchase either children's or young adult materials to augment local collections and counter the ravages experienced in these programs during California's long-lasting recession of the early 1990s. Three hundred forty applications were received, 150 for children's materials and 190 for young adult books, from 134 public library jurisdictions. One hundred nineteen grants were awarded; 32 children's grants and 87 young adult grants, distributed equitably across the state.

Participating libraries included: *List available on request.*

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